



## **PRESS RELEASE**

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# **Soluteo Announces Commercial Availability of Soluteo Express for BlackBerry Users**

**May 9, 2007** - Orlando, FL - Wireless Enterprise Symposium - Soluteo, a specialist in developing mobile solutions for the BlackBerry® platform, today announced the commercial availability of Soluteo Express for mobile technicians using BlackBerry smartphones from Research In Motion (RIM) (Nasdaq: RIMM; TSX: RIM). Soluteo Express enables small and medium sized businesses to coordinate the movements of their mobile technicians to get the nearest available service vehicle to the customer as quickly as possible.

Soluteo Express is a web-based management interface console combined with an application that runs on BlackBerry smartphones in the field. Dispatchers or other central coordinators use the web-based management interface to deploy mobile service personnel to resolve customer issues. The dispatcher can issue work orders to mobile service personnel and also track the status of the work order as it moves towards resolution. The dispatcher can also view a map showing where the customer is and which service personnel are closest to the customer. Mobile service personnel receive work orders on their BlackBerry smartphones and update the status of the work order as they progress to resolve the issue. A map showing directions to the customer's site is also displayed on the BlackBerry smartphone saving service personnel the time of finding the customer.

Sigisbert Ratier, President of Soluteo said, "Soluteo has gained tremendous expertise over the years mobilizing the field forces of very large companies and we are very pleased to be able to incorporate that expertise into Soluteo Express and offer this solution to small and medium enterprises. There are literally thousands of organizations with one or more service vehicles and Soluteo express can help all of them to respond faster to their customers, and to complete more work orders."

Soluteo will be demonstrating Soluteo Express at the Wireless Enterprise Symposium conference in Orlando, Florida from May 8th to the 10th 2007 in booth 318.

### **About Soluteo**

A leader in the development of mobile solutions exclusively for the BlackBerry platform, Soluteo tailors solutions to the needs of today's businesses using CRM, FFA, Data Acquisition and Electronic Forms software. Market Research, Transport, Management or Security... more and more companies need to be connected in real time. The BlackBerry smartphone is becoming an indispensable tool for many business people in various industries. Soluteo solutions increase returns on your investment in the BlackBerry platform by saving you time and money. We offer tailor-made solutions and outstanding service, including complete integration, training and support.



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Contact us today. We have a business solution for you. For more information, please visit [www.soluteo.com](http://www.soluteo.com)

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